

- 5 CANADIAN MUNICIPALITIES SWITCH GEARS IN CRISIS

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- 8 FORGING A NEW PATH TO DIGITAL BUSINESS TRANSFORMATION FOR LOCAL GOVERNMENTS

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- 9 COVID-19 AND WORKING FROM HOME

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- 11 THE ROLE OF HR IN ... HUNTING SUBMARINES

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- 13 SIX THINGS EVERY CANADIAN MUNICIPALITY SHOULD DO NOW

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- 16 ONTARIO BUILDING DEPARTMENTS RAPIDLY ADAPT TO REMOTE WORK

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- 17 THE JOYS AND CHALLENGES OF MANAGING A SMALL TOWN

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- 19 WHY SO MANY MAYOR-CAO RELATIONSHIPS FAIL

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- 21 MAKE MEETINGS MATTER!

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- 23 COLLABORATING TO BUILD COMMUNITY

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- 25 THE MUNICIPAL "GOOD TO GREAT" JOURNEY

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- 27 MUNICIPALITIES AND CHARITIES

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- 3 A WORD FROM THE EDITOR

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- 31 GOVERNANCE ZONE

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